

CUSTOMER FEEDBACK FORM

Thank you for visiting Equitable Bank. We value all of our customers and strive to meet everyone's needs.

Please tell us the date and time of your visit:

Did we respond to your customer service needs today?

- ☐ YES
- ☐ NO

Was our customer service provided to you in an accessible manner?

- ☐ YES
- ☐ SOMEWHAT
- ☐ NO (please explain below)

Did you have any problems accessing our goods and services?

- ☐ YES (please explain below)
- ☐ SOMEWHAT (please explain below)
- ☐ NO

Please add any other comments you may have:

Contact Information (optional):

Thank you,

Equitable Bank